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July 22, 2020

Dear Families,

Our sincerest apologies for the confusion regarding the compatible vs incompatible device language that some received in yesterday's Technology Survey message. There were inconsistencies in the message; therefore, we want to set the record straight and clarify for you all that **both Google Classroom and Zoom can run off of a variety of devices. Apple products, such as iMacs, MacBooks, and iPads are all fully compatible,** as well as the Microsoft/Windows devices.

We provided a few recommendations for **low-cost devices** for those looking to purchase technology for their student. By no means did we intend to persuade Apple users to purchase Microsoft devices. If you are an Apple family and wish to stay that way, or prefer to purchase products outside what we recommended, that is fine by us. We only ask that you ensure that the device can access the internet, and that the Chrome browser and Google Classroom App can be installed.

NOTE: While most are compatible, Smart Phones are not sufficient devices for students to effectively engage with Great Hearts Distance Learning.

If you are not planning to purchase devices, and your student(s) need loaner devices, Great Hearts is here to support you. **If you haven't already done so, [click here to complete the tech survey](#)**, so that we may assess the technology needs across all of our campuses and ensure all students are prepared to start online next month. The survey will be open until **9PM CDT on Monday, July 27**.

Please reach out to the IT department at admin@GreatHeartsAmerica.org if you have any further questions or concerns related to device compatibility.

Respectfully,

Andrew Ellison

Executive Director

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