



M E M O

Date: April 1, 2020

To: Great Hearts Families

Re: Charter Communications (Spectrum) Press Release

<https://corporate.charter.com/newsroom/charter-to-offer-free-access-to-spectrum-broadband-and-wifi-for-60-days-for-new-K12-and-college-student-households-and-more>

Charter Communications (Spectrum) Internet Offers for Students

Temporary: Free Internet Related to COVID-19

Charter Communications will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps.

TO ENROLL, CALL 1-844-488-8395

- Installation fees will be waived for new student households.
- Charter Communications (Spectrum) will open its Wi-Fi hotspots to the public.
 - *NOTE: Spectrum Wi-Fi hotspots open for public use within its footprint.*
- Spectrum does not have data caps or hidden fees.
- Spectrum will not terminate service for residential or small business customers who face difficult economic circumstances related to the COVID-19 pandemic.
- Similarly, Charter Communications will not charge late fees for those customers facing difficult economic circumstances related to the pandemic.

Permanent: Reduce Price Internet for Eligible Families

Download application to see if you qualify: [English/En Espanol](#)

REQUIREMENTS

One or more members of your household must be a recipient of one of the following assistance programs:

- National School Lunch Program (NSLP)
- Community Eligibility Provision (CEP) of the NSLP
- Supplemental Security Income (for applicants age 65+ only)

FEATURES

- Free Internet modem
- High-speed Internet at 30 Mbps
- No data caps
- No contracts
- Optional in-home WiFi service at \$5/mo
- Offer not valid for current Internet subscribers